



<https://exigentservicesllc.com/job/field-network-technician-senior-level/>

Field Network Technician – Senior Level

Description

Key Requirements:

The ideal candidate must possess the following:

☑ Five years of experience administering a local area network/wide area network involving multiple remote locations. Possession of an industry recognized network-related certification may substitute for one year of the required experience.

☑ Note: Other combinations of applicable education, training, and experience that provide the knowledge and skills necessary to perform effectively in the position may be considered.

Responsibilities

- Develops, operates and maintains various enterprise network systems.
- Works closely with vendors and other network technicians and system engineers to identify performance issues and schedule updates and patches.
- Analyzes and designs new and existing network enhancements.
- Works closely with users to define and document requirements.
- Reviews request to implement new or modify existing networks and determines whether request warrants a full assessment.
- Assembles an assessment team for developing a project assessment plan, if needed.
- Develops a needs assessment document identifying skills/resources required to successfully implement the project.
- Engages technical resources and assists technical and project management teams in the development of functional specification documents as necessary.
- Works with the Project Management Office as needed for project implementations.
- Writes and documents system specifications and configurations.
- Coordinates network testing and assists users with acceptance testing to ensure product being delivered meets project requirements.
- Assists with the installation and maintenance of school system wide area network.
- Performs advance level troubleshooting of enterprise network systems.
- Performs detailed work involving servers, wireless, account creations/deletions/modifications, and system health.
- Works on multiple project requests.
- Engages vendors and advance level network technical resources to assist with best practice implementations and troubleshooting.
- Serves on committees and undertakes special projects as assigned.

- Works with vendors on service level agreements (SLAs) and compliance with these agreements.
- Assists the Network Services Supervisor with administrative responsibilities and organizational management as needed.
- Develops cost projections and assists in acquiring funds for project implementations.
- Provides input on the budget process as it relates to yearly network maintenance.

Hiring organization

Exigent Services LLC

Employment Type

Full-time

Job Location

Baltimore County Public Schools, ,
Maryland, US

Date posted

August 15, 2023

- Performs inventory control and fix assets tracking for network equipment.
- Performs other duties as assigned.

Qualifications

- Thorough knowledge of the principals and practices of planning, developing, implementing, and maintaining large enterprise network systems.
- General knowledge of business operations, processes and procedures.
- General knowledge of processes, methods and techniques utilized to analyze and evaluate business operations.
- Thorough knowledge of project management and network planning.
- Thorough knowledge of computer systems, servers, Local Area Networks, Wide Area Networks, and Internet systems.
- Skill in analyzing in-coming service tickets and determining the best resources necessary to complete the necessary work.
- Skill in working with construction contractors and vendors to interpret building designs, site plans, and blue prints in order to ensure proper installation of data and voice systems within buildings.
- Ability to analyze and evaluate the feasibility and suitability of information technology projects.
- Ability to plan, document, modify, test and implement enterprise networks.
- Ability to document test conditions, create test plans, test performance, and analyze results.
- Ability to organize work to meet deadlines.
- Ability to establish and maintain effective working relationships with both internal and external customers.
- Ability to communicate effectively.
- Ability to coordinate the work of a team with the work of other units and organizations.
- Ability to develop needs assessments and prepare administrative reports.
- Ability to properly maintain confidential information.